

December 2011



SALE: pre-holiday - **Saturday December 10th** is 'Customer Appreciation Sale Day' and **all store items** (not consignments or special orders) are even lower with **10% off**, so why not buy early for Christmas to save yourself money at RiverSide!

SALE: after Christmas - **Tuesday December 27th to Thursday December 29th** are our 'Winter Sale Days' with **special reduced price bargains** (why not purchase a gift certificate now and use it to purchase a bargain in the sales)?

Important Information for all Customers

1. We are open **SEVEN DAYS A WEEK** for sales and music, art and drama lessons
2. **We are pleased to announce an enhanced Service department!**
We offer repairs, piano tuning, orders, layaways and free restringing – ask for info.
3. Layaways can be collected up to 4pm on Saturday 24th December.
4. We **rent equipment** for parties and other events where a sound system or other rental equipment is required
5. We offer music or art **Birthday Parties** so why not try something different – 'Rock Band', 'Glee', 'Drum Circle', 'KidsArt' etc!
6. We offer **gift certificates and layaways**
7. We sell **'gently used' instruments** - all profit from these sales provides funding for our FREE MUSIC PROGRAMS for local children here at RiverSide Music, thank you!
8. If you are looking to purchase an instrument on credit card please ask about our **'in-store' credit card at 'No Interest and No Payments for six months or more'**
9. Our **Art Gallery and Marketplace** has unique art for sale as well as quilts, candles, local books and more (made by local artisans) – all profit from sales of Art and MarketPlace items provides FREE MUSIC PROGRAMS for local children here.

December Recitals

RiverSide Music Recitals offer students the opportunity to 'play for family and friends' and celebrate their talents and achievements:

Saturday Dec 17, 12.30pm start
 Saturday Dec 17, 1.30pm start
 Saturday Dec 17, 2.30pm start
 Saturday Dec 17, 3.30pm start

10. All recitals are held at our main store at 16 Dundas Street West, downtown Trenton near the bridge. Telephone 613 394 4891.
11. **Please sign up for a recital time** and let us know the number of people who will be 'your audience' - please speak with your teacher to ensure you are prepared with something for this festive occasion!
12. **Please bring an item for the local Food Bank and guests** (family, friends) to watch. As space is limited we would appreciate knowing **how many people** you will be bringing along with you. Thanks!

School Holiday Dates

13. All students will have two weeks of School Holidays - last day for lessons is Monday 19th Dec, returning Tuesday Jan 3rd, 2012.
14. The store will remain open through the holidays (only closed for statutory holidays 25th/26th December and 1st/2nd January).
15. Student discount cards are available for store purchases (books, instruments, etc.) please ask at School Desk for details.
16. We offer a free choir on Thursday evenings from 7-8pm where you can just come along and sing (why not?)

School Reminders

17. Credits or makeups for missed lessons will be available for 'snow day closures'

18. Four weeks' notice is required before stopping lessons (lessons are available all year round).
19. Makeup lessons are available if **24 hour notice** of a cancellation has been provided. **Makeup lessons are booked in a space when another student is absent** and must be taken before stopping payments for regular lessons.

We take this opportunity to thank everyone who participated again this year by giving to the **Trenton Food Bank** box and the **'Angel Tree'** to provide a better Christmas for families at a Womens' Shelter.

YOU can help us to 'Go GREEN'

20. **We recycle gently used music books** and are looking for yours. With your help we provide Free Scholarship Programs ('Play it again, Sam!') for local children – **please can you donate your old music books** to us as these books help us to provide free music lessons for local children – your charity helps our community, help us to help them
 21. Also if you have NEW music books that you wish to donate, you can get a 15% discount off the purchase of a new book.
 22. We are even more GREEN ourselves this month as we are starting to use a **new online tracking system** in the store - for a large music school such as ours, this really reduces paper.
 23. Our **school calendar is also now online** at our website at www.RiverSideMusic.com where you can see dates for school holidays, etc.
 24. RiverSide Music **NEWS is available by email**
 25. 'Like' us on Facebook to see what's happening: <http://www.facebook.com/riversidemusictrenton>
 26. We recycle paper products for use in art
 27. You can always be up to date by **visiting RiverSide Music online** to see what's happening with Sale Days and Special Offers!
- If YOU have an idea for us to 'go greener' please let us know - all ideas are entered in a monthly draw for prizes – enter at the school desk.**

**IT MAY BE WHITE OUTSIDE,
 BUT WE ARE GOING GREENER**

Thanks for your help!

Peter George & Maggie George,
 Joint owners of RiverSide Music